



DZINTARI
Spa

Jūrmala

PEGASA PILS SPA VISITING RULES

GENERAL PROVISIONS

1. These rules are binding for all guests of Pegasa Pils SPA.
2. Visiting the SPA implies the guest's acceptance of these rules.
3. The administration is not responsible for any consequences resulting from failure to comply with these rules or staff instructions.
4. Guests are solely responsible for their health condition and physical abilities.
5. If you feel unwell, immediately contact a SPA staff member.
6. The administration reserves the right to refuse entry or terminate services in case of rule violations without refund.

VISITING PROCEDURE

1. SPA services are provided after advance payment in accordance with the current price list.
2. Children under 16 are allowed only when accompanied by an adult.

RULES FOR STAYING IN THE SPA

1. Outerwear and outdoor shoes must be left in lockers.
2. The administration is not responsible for personal belongings left in lockers.
3. Slippers or shoe covers must be worn in the changing rooms.
4. In SPA areas, only swimwear and slippers are permitted; in treatment areas — bathrobes and slippers.
5. Children under 3 are allowed in water areas only when wearing special waterproof diapers.
6. Showering is mandatory before using pools and sauna facilities.
7. Floors in changing rooms and showers may be slippery.
8. Personal hygiene must be observed at all times.
9. Guests must comply with the allocated visiting time.
10. In case of full capacity, entry may be temporarily restricted.
11. Guests independently choose the duration and intensity of sauna and water area use, taking into account their health condition.
12. When taking medication, sauna use is allowed only after consulting a doctor.
13. Leave the sauna immediately if you experience any discomfort.



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PEGASA PILS SPA VISITING RULES

PROHIBITED IN THE SPA

1. Entry without an electronic wristband.
2. Bringing food, beverages, or glass containers.
3. Being under the influence of alcohol, drugs, or other intoxicating substances.
4. Running, jumping, diving, pushing, or shouting.
5. Bringing animals into the SPA.
6. Staying without appropriate swimwear.
7. Visiting with acute illnesses, infections, or open wounds.
8. Leaving children under 16 unattended.
9. Using cosmetic products (such as honey, scrubs, oils, etc.) in saunas or common areas.
10. Pouring water or other liquids on heating elements or placing objects on them.
11. Occupying loungers with personal belongings for more than 30 minutes.
12. Wearing outdoor shoes inside the SPA.
13. Disturbing public order or the relaxation of other guests.

VISITING THE SPA WITH CHILDREN

1. SPA visits are not recommended for children under 1 year of age.
2. Children under 3 must wear special diapers in water areas.
3. The accompanying adult bears full responsibility for the child and for compliance with these rules.

LIABILITY

1. Guests are financially liable for any damage caused to SPA property or third parties.
2. The administration does not accept items for safekeeping and is not responsible for lost personal belongings.
3. Lost and found items are stored for up to 14 days (except personal hygiene items).
4. In case of rule violations, the administration may terminate the visit without compensation.

We wish you a pleasant and relaxing stay at Pegasa Pils SPA!